

**Patient Name:**\_\_\_\_\_ **Patient ID:**\_\_\_\_\_

**\*\*Heart of Kansas Family Health Care Policy Acknowledgment\*\***

At Heart of Kansas Family Health Care, we are committed to ensuring a safe and respectful environment for all visitors, patients, and staff. To uphold this standard, we have established a policy addressing unacceptable or aggressive actions and behaviors.

**\*\*Unacceptable Behaviors: \*\***

We will not tolerate the following actions:

- Insulting remarks based on race, religion, culture, or sexual orientation
- Property damage or theft
- Throwing personal items or clinic property at others
- Physical assault
- Aggressive or threatening language, gestures, or actions
- Stalking, unwanted attention, or inappropriate touching of others
- Inappropriate touching of oneself
- Verbal or written threats
- Excessive, intimidating, or threatening phone calls
- Providing false information that may negatively impact patient care
- Vaping or smoking in the clinic

**\*\*Response to Unacceptable Behaviors: \*\***

In the event that any of the aforementioned behaviors are observed or experienced, our staff will take appropriate action, which may include:

- Immediate removal from the premises
- Possible dismissal from patient care
- Possible notification of local law enforcement authorities

If you encounter any of these issues, please inform a trusted staff member or contact the Heart of Kansas administration at extension 111.

**By signing below, you acknowledge that you have read and understood this policy.**

**\*\*Patient Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**\*\*Parent/Legal Guardian/DPOA Signature:** \_\_\_\_\_

**Thank you for your cooperation and for helping us maintain a safe environment for everyone.**